


 Newsletter

April 7, 2020

No

60

Community Care Foster Family Home Program



Aloha CCFFH Operators,

CTA is distributing this information on behalf of the Office of Health Care Assurance.

If you have a question or concern please email it to covid19@comties.com.

TELEHEALTH and FACE TO FACE VISITS

Case Management personnel continue to be considered essential personnel at this time. Visits can be unannounced by case managers just as they always have been able to do. If any case manager is refused entry, the CCFFH will be cited.

All case managers will utilize all standard precautions and infection control measures being recommended by the CDC including the use of cloth face masks should the case manager determine it necessary. Social distancing of 6 ft will be implemented whenever possible. Masks will be worn as they are not recommended at this time unless someone is infected or taking care of someone who is infected. Please visit cdc.gov for all recommended precautions.

Telehealth visits can now be conducted as of April 3, 2020. However, they will be performed at the discretion of the case manager who will determine which clients will receive telehealth services. They fall under the authority of the Board of Nursing whose rules direct each nurse to make their own professional decisions for oversight of client care and services.

Reporting infections - Adverse Events

Any suspected COVID-19 signs, symptoms, exposure or positive testing of anyone in the household or any caregiver or visitor must be reported using an adverse event form. The information will be used to track transmission within the CCFFH system.

NEW - COVID-19 WORKSHEET REQUIRED

Beginning today all care homes are to complete the attached form and have it readily available for case managers, CTA staff and other authorities to request.

Thank you for your dedicated efforts to slow the spread of this new virus.

Mahalo for your dedication,

Angel England, RN
Operations Manager

Telehealth
Adverse Events
New Required Form



**ABOUT COMMUNITY TIES OF
AMERICA, INC.**

Community Ties of America, Inc. provides licensure and certification on behalf of the State of Hawaii, Office of Health Care Assurance

Our website address to find forms, information and helpful tools:

<http://comties.com/HIforms.html>

OHCA website for posted surveys

<http://health.hawaii.gov/ohca/inspection-reports/>

Residential Care Home COVID-19 Preparedness Worksheet

Note: The home will be asked to show this form to any case manager, CTA compliance manger or any other oversight personnel requesting it.

Has anyone in the home been exposed to a COVID-19 positive person within the past 14 days?

Has anyone in the home traveled outside of the state or come into the state within the past 14 days?

Is anyone in the home under self-isolation or quarantine orders?

Does the home have adequate food/hydration for clients, standard precaution and infection control supplies?

How frequently are commonly touched surfaces being disinfected?

What is the home using as a disinfectant and what are the directions on the manufacturer's label for proper disinfecting (is it actually an EPA approved disinfectant for viruses?)

What is the homes isolation plan should someone become infected in the home including the caregiver?

How is the home social distancing without isolating clients to their rooms?

What kinds of activities are being offered to clients?

How often are clients being taken outdoors for fresh air and sunshine which is important for the health of clients?

How is the home handling visitation for clients to ensure clients have frequent contact with their loved ones and family?

Are tissues available for visitors and residents with no touch receptacles for disposal?

Are hand washing supplies including soap and paper towels and/or hand sanitizer available for residents and visitors to use frequently?

Is the home screening visitors when visitors come to the home and are signs posted?

Have all household members, caregivers and residents been educated about the facts of COVID-19 as described from the CDC website.


Has the home posted any of the printable materials available from the CDC website?


<https://www.cdc.gov/coronavirus/2019-ncov/communication/factsheets.html>

Reminder to call the case manager first before taking any client to the ER for any cold symptoms or non-emergency symptoms. Primary care providers and Urgent Care Centers should be used instead of hospital ERs whenever appropriate.



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