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Newsletter

August 27, 2020

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Licensed and Certified Facilities

Aloha,

CTA is distributing this information which is approved by the Office of Health Care Assurance. It is being distributed to all CMAs, CCFFHs and ADCCs.

### **COVID Reporting**

There has been clarification from the Disease Outbreak and Control Division (DOCD). Previous information was based on what was known at the time. As you are aware, we are living in an ever changing environment based on the known information each day.

# Therefore, at this point in time, here is the process for COVID-19 reporting:

1. If anyone in the facility has tested positive, First call the DOCD and report it. The number is at the top of the COVID-19 Reporting Form. The DOCD will be the lead agency for follow up and direction to tell you what to do. Then fill out the report form and send it to CTA and the client's case manager. The client's case manager will work with you to determine if the CCFFH needs additional PPE supplies.

Understand that in many circumstances, unless the person needs hospitalization, it may be best for them to remain where they are and others in the home to shelter in place as well. Many things are considered before decisions are made as to what will happen when there is a positive case.

- 2. If anyone in the facility has had a potential exposure or has symptoms. Call that persons doctor first. They will determine if that person needs to be tested or not. Understand that not everyone who has symptoms or is exposed gets tested.
- 3. You can call the DOCD to get guidance for isolation or quarantine procedures should the doctor tell that person to do so. Isolation and quarantine are slightly different.

Thank you for continuing to provide community services through this challenging period of time. We understand that caregivers are always on the

COVID Reporting Heroes on the Job



Community Ties of America, Inc. provides licensure and certification on behalf of the State of Hawaii, Office of Health Care Assurance

Our website address to find forms, information and helpful tools including COVID-19 resources:

http://comties.com/Hlforms.html

OHCA website for posted surveys

http://health.hawaii.gov/ohca/inspectionreports/ **Subscribe Past Issues** Translate ▼ RS:

posted to CTAs website



### Remember to mask and socially distance while away from work!

AVOID SROUP GATHERINGS



WEAR A MASK IN PUBLIC AND KEEP 6 FT. DISTANCE



PRACTICE HAND HYGIENE



#### **AVOID**

## **USE CAUTION**

- Group Gatherings
- · Concerts
- . Theater Outings
- Church Services
- Athletic Events
- · Crowded Retail Stores
- · Malls
- Workputs in Gyms
- . Visitors in Your Home
- Nonessential Workers

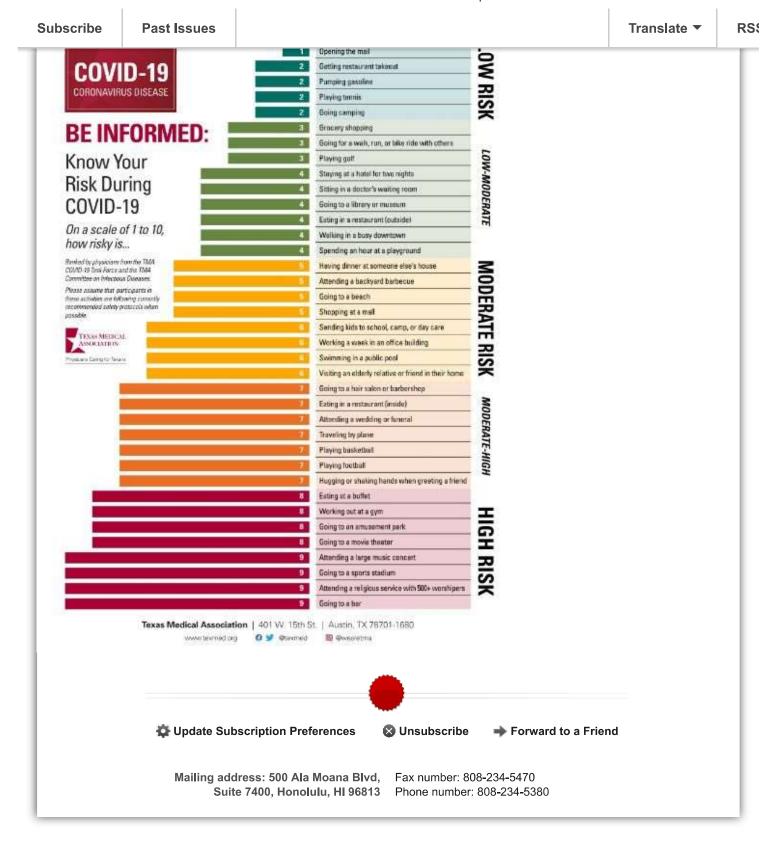
in Your Home

- + Mass Transit Systems
- . Visiting a Grocery Store
- Getting Take Out
- Picking Up Medications
- . Visiting the Library

#### SAFE TO DO

- . Take a Walk
- . Go for a Hike
- Ride Your Bicycle
- Yard Work
- + Start a Garden With Your Kids
- Cleaning Out a Closet
- . Reading a Good Book
- + Listening to Music
- . Family Game Night
- Going for a Drive
- Stream a Favorite Show
- . Cook a Meal With Your Children

## YOUR RESIDENTS ARE COUNTING ON YOU!



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