


 Newsletter

April 8, 2020

No

61

## Community Care Foster Family Home Program



Aloha CCFFH Operators,

CTA is distributing this information on behalf of the Office of Health Care Assurance.

If you have a question or concern please email it to [covid19@comties.com](mailto:covid19@comties.com).

### QUESTIONS AND ANSWERS

CTA has compiled a list of commonly asked questions over the last few weeks. The questions and answers can be found on the top of the CTA forms and resource page.

These are up to date as of April 6, 2020. You can find them at the top of the forms and resource page:

<http://comties.com/HIforms/CCFFH%20News%20Letter%20Archive/COVID-19%20Q&A.pdf>

The required COVID-19 Worksheet all homes have to complete and keep posted is also found on our website.

### Invoicing and Application Payments

DOH offices are closed. Invoices have been sent by CTA to the email we have on file for homes expiring before May 30, 2020.

You must mail in a copy of your invoice with your payment or your payment will be returned to you. NO payments will be accepted at DOH offices as there is no one present to accept that payment.

It is highly recommended you mail in your payment at least 2 weeks before your expiration in order for both your payment and certificate to be processed before your expiration date. Keep a copy of your invoice and payment for your records.

Q & A  
Invoices and payments  
Resource Links



ABOUT COMMUNITY TIES OF  
AMERICA, INC.

Community Ties of America, Inc. provides licensure and certification on behalf of the State of Hawaii, Office of Health Care Assurance

Our website address to find forms, information and helpful tools:

<http://comties.com/HIforms.html>

OHCA website for posted surveys

<http://health.hawaii.gov/ohca/inspection-reports/>

## **Resource links**

There are printable materials that can be posted in your CCFFH if you choose on the CDC website: <https://www.cdc.gov/coronavirus/2019-ncov/communication/factsheets.html>

CDC website: <https://www.cdc.gov>

Hawaii COCID-19 site: <https://hawaiicovid19.com>

This site also has printable materials on their website.

**While we can't stop the spread of the virus entirely, your dedicated efforts will slow how fast the virus is transmitted.**

Mahalo for your dedication,

Angel England, RN  
Operations Manager



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