

## Newsletter #99 May 3, 2021

### Licensed and Certified Facilities

Aloha,

CTA is distributing this information which is approved by the Office of Health Care Assurance. It is being distributed to all CCFHs, CMAs and ADCCs.



#### Oahu Updates

April 2021

from John G. McDermott, LSW, ACSW, M.Div  
State Long-Term Care Ombudsman



*Aloha and Greetings,*

*As most of you already know, Long-Term Care Ombudsmen are advocates for residents living in nursing homes, assisted living facilities, adult residential care homes, expanded adult residential care homes, and community care foster family homes. We are NOT the state inspectors. We do not write deficiencies or issue fines or citations. Our focus has always been on quality of life and quality of care issues ~ by advocating for all our residents ~ that their rights be honored and protected.*

*Our program is part of the Executive Office on Aging, which is attached to the Department of Health. Our mandate is in the federal Older Americans Act and state HRS 349. In Hawaii, we currently have 1,729 facilities with 12,876 beds. Visiting all these residents spread over six islands by myself is an impossible task without additional staff and volunteers. With funding and support from the Hawaii State Legislature, I'm happy to report that I now have a full-time ombudsman for Oahu and part-time paid ombudsmen for Maui County, for East Hawaii, and am looking for a part-time paid ombudsman for Kauai County and for West Hawaii.*

*I would like to introduce you to the new Ombudsman for Oahu, Jomel Duldulao. He will soon be contacting all of you to visit your homes/facilities and meet with you and your residents. You may contact Jomel at (808) 797-8055 or via by e-mail at [LTC.Ombudsman4Oahu@gmail.com](mailto:LTC.Ombudsman4Oahu@gmail.com) if he can assist you.*

*In addition to Jomel, we have Clarence Agena, Jerry Hersh, Nash Keel, Albert Lee, Justin Mortensen, Sandy Myers, Jim Springer, and several others in training on Oahu volunteering their valuable time to support our LTC residents.*

*We are always recruiting for more new volunteers for all the islands, so if you know of anyone who enjoys spending time with our kupuna and has an interest in being an advocate on their behalf, please contact our volunteer coordinator, Lynn Niitani, at (808) 223-0468 or [lynn.niitani@doh.hawaii.gov](mailto:lynn.niitani@doh.hawaii.gov).*

*Mahalo*

*John G. McDermott*



**Jomel Duldulao**  
Oahu Ombudsman



As of February 1, 2021, we are pleased to announce Jomel Duldulao is the Ombudsman for Oahu. Jomel has lived on Oahu since 2012 and has over eight years of long-term care experience having worked in both hospices and in the Pharmaceutical Industry.

Jomel was born in Manila, Philippines but was raised in Port Moresby, Papua New Guinea since he was 2 years old. At 16 years old Jomel moved to Los Angeles with his family and took up many interests. He enjoys working out at the gym, swimming, surfing, and dancing. While attending Azusa Pacific University, Jomel got his start performing as a Polynesian Dancer representing most of the various Polynesian Islands. He was selected to join the USO tour to Japan in 2007 as a Polynesian performer to entertain our military men and women.

Jomel is happily married to his wife Meylysa and a great father to their 7-year-old son Jordan who is currently in first grade. In his spare time, Jomel enjoys spending time with his family and friends and volunteering with Camp Anuenue. He also sits on the Board of Nursing for the State of Hawaii and volunteers with the Alzheimer's Association - Aloha Chapter as an advocate. He enjoys meeting new people, traveling, giving back, and making a difference in the community. Jomel enjoys advocating for older adults and is looking forward to serving as the Ombudsman for Oahu.

Jomel can be reached at (808) 797-8055 or at [LTC.Ombudsman4Oahu@gmail.com](mailto:LTC.Ombudsman4Oahu@gmail.com).

### Oahu Spring 2021

#### Certified Long-Term Care Ombudsmen



Clarence Agena



Jerry Hersh



Nash Keel



Albert Lee



Justin Mortensen



Sandy Myers



Jim Springer

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